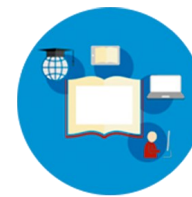# ICC | international computing centre | IT SOLUTIONS FOR THE UN FAMILY

Shared Learning

Course Schedule at all ICC locations 2019

(Document version December 2018)

BRINDISI • GENEVA • NEW YORK • ROME • VALENCIA

01

On-Site Courses due to happen in 2019

To register for a course, or to request additional information (course fees, course descriptions) please contact icttraining@unicc.org

Course fee per person specified in this document is based on the minimum and maximum number of participants in the class. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

Any of these courses may also be organized upon request in any customer's location, subject to the minimum number of participants, or provided in e-learning format. Please feel free to contact the **ICC Learning Services Group** for further information.

Shared Learning Services

(ISC)2 CISSP—Certified Information System Security Professional

Dates in **Valencia**: Jan 27— Feb 1 | Duration: 5 Days | Location: Valencia

Course Fee **Valencia**: Between **3,105 USD** (class of 20 participants) & **4,020 USD** (class of 5 participants) per person, including exam voucher fee

Deadline for receiving nominations: 7 January 2019.

This course will enhance your knowledge by addressing the essential elements of the eight domains that comprise a Common Body of Knowledge (CBK)® for information systems security professionals. The course offers a job-related approach to the security process, while providing a framework to prepare for CISSP certification. By defining eight security domains that comprise a CBK, industry standards for the information systems security professional have been established. The skills and knowledge you gain in this course will help you master the eight CISSP domains and ensure your credibility and success within the information systems security field.

CBRM—Certified Business Relationship Manager

Dates: 1—5 April 2019 | Duration: 5 Days | Location: Valencia

Course Fee **Valencia**: Between **1,775 USD** (class of 20 participants) & **3,640 USD** (class of 5 participants) per person, including exam fee at the end of the course

Deadline for receiving nominations: 1 March 2019

The CBRM® Practitioner Qualification is intended for the intermediate -to-advanced Business Relationship Manager, as it focuses on advancing to the role of Strategic Business Relationship Manager. As such, the primary focus is on strategic business relationship management, leveraged to optimize business value to the enterprise.

Microsoft Office 365—Collaborative Tools

Dates: Jan—Feb 2019 | Duration: 2 Days | Location: New York

Course Fee **New York**: Between **675 USD** (class of 8 participants) & **1,800 USD** (class of 3 participants) per person

Deadline for receiving nominations: 7 January 2019

Students will receive an introduction to Microsoft® Office 365 ™: Web applications and the collaborative environment for Office 2013 in a cloud-based environment, making use of the new tools available in the cloud beyond the classic Office tools.

(ISC)2 CCSP— Certified Cloud Security Professional

Dates: April—June 2019 | Duration: 5 Days | Location: Valencia

Course Fee **Valencia**: Between **3,321 USD** (class of 14 participants) & **4,200 USD** (class of 5 participants) per person , including exam voucher fee

Deadline for receiving nominations: 1 March 2019

The CCSP shows you have the advanced technical skills and knowledge to design, manage and secure data, applications and infrastructure in the cloud using best practices, policies and procedures established by the cybersecurity experts at (ISC)².

02 On-Site Courses in the pipeline during 2019

The courses specified in this section are tentative and will be confirmed further to reach the minimum number of participants in the mentioned locations.

Course fee per person specified in this document is based on the minimum and maximum number of participants in the class. Generally, minimum number of participants may vary from 3 to 5, maximum number may vary from 12 to 20, depending on the nature and cost of the training.

In addition, any of these courses may be organized upon request in any other location, subject to the minimum number of participants, or provided in e-learning format. Please feel free to contact the **ICC Learning Services Group** for further information.

To register for a course, or to request additional information (course fees, course descriptions) please contact icttraining@unicc.org

02

Shared Learning
Services

Course Title	Duration	Location	Course fee per person	Tentative
Prince2 Agile Foundation	2	Brindisi	Between **786 USD** (class of 14 participants) & **1,525 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Practitioner	3	Brindisi	Between **943 USD** (class of 14 participants) & **1,850 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Foundation	2	Geneva	Between **843 USD** (class of 14 participants) & **1,700 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Practitioner	3	Geneva	Between **1,014 USD** (class of 14 participants) & **2,100 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Foundation	2	New York	Between **907 USD** (class of 14 participants) & **1,925 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Practitioner	3	New York	Between **1,079 USD** (class of 14 participants) & **1,980 USD** (class of 5 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Foundation	2	Valencia	Between **800 USD** (class of 14 participants) & **1,575 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Prince2 Agile Practitioner	3	Valencia	Between **964 USD** (class of 14 participants) & **1,900 USD** (class of 4 participants) per person, including exam fee at the end of the course	Q1
Professional SCRUM Master I	2	Valencia	TBD	Q1
CBCI—Certificate of Business Continuity Institute	4	Brindisi	Between **1,885 USD** (class of 20 participants) & **3,540 USD** (class of 5 participants) per person, including exam fee at the end of the course	Q1
CBCI—Certificate of Business Continuity Institute	4	Valencia	Between **1,920 USD** (class of 20 participants) & **3,660 USD** (class of 5 participants) per person, including exam fee at the end of the course	Q1
BRMP—Business Relationship Management Professional	3	Geneva	Between **1,700 USD** (class of 14 participants) & **2,960 USD** (class of 5 participants) per person, including exam fee at the end of the course	Q1
BRMP—Business Relationship Management Professional	3	New York	Between **1,643 USD** (class of 14 participants) & **2,800 USD** (class of 5 participants) per person, including exam fee at the end of the course	Q1

03 Courses upon request during 2019

The courses mentioned in this section may be organized upon request in any customer's location, subject to the minimum number of participants, or provided in e-learning format.

For any additional requirement not listed in this catalogue, please feel free to contact the **ICC Learning Services Group** at icttraining@unicc.org.

03

Course Title— Category: Business Management

APM - Agile Project Management Foundation
APM - Agile Project Management Practitioner
BCS Specialist in Change Management BCSSCM
BRM - Becoming Value Focused Organization
BRM - BRM Executive Brief
BRM - BRM Fundamentals
BRM - BRMP Foundation
BRM - Business Value Ability
BRM - CBRM Practitioner
BRM - Strategic Partnering Approach
Building Emotional Intelligence
Certified Agile Process Owner
Certified Agile Service Manager
Certified Scrum Master
Certified Scrum Product Owner
Cobit 5 Assessor
Cobit 5 Assessor for security

Course Title— Category: Business Management

Cobit 5 Foundation
Cobit 5 Implementation
CompTIA CTT+ (Train the Trainer)
Customer Service Excellence
DevOps Foundation
HDI Customer Service Representative
HDI Desktop Support Technician
HDI Support Centre Analyst
Implementing NIST Cybersecurity Framework using COBIT 5
ISO 20000 Foundation
ISO 20000 Lead Auditor
ISO 20000 Lead Implementer
ISO 20000 Practitioner
ISO 21500 Foundation
ISO 21500 Lead Auditor
ISO 21500 Lead Implementer
ISO IEC 9001 Intro and Impl

03

Course Title— Category: Business Management

ISO IEC 9001 IRCA Lead Auditor Certification

ISO IEC 9001 IRCA Lead Auditor Transition

ISO IEC 9001 Lead Implementor

ISO IEC 9001 New Quality Systems Manager (Foundation Level)

ITIL Intermediate Capability Stream

ITIL Intermediate Lifecycle stream

ITIL MALC

Kepner-Tregoe Structured troubleshooting

Leading by Example (Managerial Training)

Prince2 Agile

Prince2 Foundation

Prince2 Practitioner

Prince2 Re-registration

SDI Service Desk Analyst

SDI Service Desk Manager

Service Desk Foundation

Course Title— Category: Cloud

CompTIA Cloud+

CompTIA Cloud Essentials

Microsoft 10964 - Cloud & Datacenter Monitoring with System Center Operations Manager

Microsoft 10979 - Microsoft Azure Fundamentals

Microsoft 10992 - Integrating On-Premises Core Infrastructure with Microsoft Azure

Microsoft 10993 - Integrating On-Premises Identity Infrastructure with Microsoft Azure

Microsoft 20246 - Monitoring and Operating a Private Cloud

Microsoft 20247 - Configuring and Deploying a Private Cloud

Microsoft 20533 - Implementing Microsoft Azure Infrastructure Solutions Training

Microsoft 20535 - Architecting Microsoft Azure Solutions

Microsoft 20537 - Configuring and Operating a Hybrid Cloud with Microsoft Azure Stack

Microsoft 20774 - Perform Cloud Data Science with Azure Machine Learning

Microsoft 20776 - Performing Big Data Engineering on Microsoft Cloud Services

Microsoft 40390 - Microsoft Azure for AWS Experts

03

Tailor-made Learning Services

Course Title— Category: Infrastructure

Cisco CICD—Implementing Cisco Collaboration Devices

Cisco CIVND1 & CIVND2 Implementing Video Network Devices—bundle version

Cisco CIVND1- Implementing Video Network Devices: Part 1—1.0—Online

Cisco CIVND2—Implementing Video Network Devices: Part 2—1.0

Cisco DCII—Implementing Cisco Data Center Infrastructure

Course Title— Category: Security

Cisco SASAC—Implementing Core Cisco ASA Security V1.0

CompTIA Cybersecurity Analyst (CySA+)

CompTIA Security+

ISC2 CCSP—Certified Cloud Security Professional CBK Training

ISC2 CISSP—Certified Information System Security Professional

ISO 27001 Foundation

ISO 27001 Lead Auditor

ISO 27001 Lead Implementer

03

Course Title— Category: Server

Microsoft 10135 - Configuring Managing and Troubleshooting Microsoft Exchange Server 2010

Microsoft 10324 - Implementing and Managing Microsoft Desktop Virtualization

Microsoft 10748 - Deploying System Center 2012 Configuration Manager

Microsoft 10961 - Automating Administration with Windows PowerShell

Microsoft 10962 - Advanced Automated Administration with Windows PowerShell

Microsoft 10965 - IT Service Management with System Center Service Manager

Microsoft 10967 - Fundamentals of a Windows Server Infrastructure

Microsoft 10969 - Active Directory Services with Windows Server

Microsoft 10970 - Networking with Windows Server

Microsoft 10971 - Storage and High Availability with Windows Server

Microsoft 10972 - Administering the Web Server (IIS) Role of Windows Server

Microsoft 10996 - Hybrid Cloud and Datacenter Monitoring with Operations Management Suite (OMS)

Microsoft 20331 - Core Solutions of Microsoft SharePoint Server 2013

Microsoft 20332 - Advanced Solutions of Microsoft SharePoint Server 2013

Microsoft 20334 - Core Solutions of Microsoft Skype for Business 2015

Microsoft 20339-1 - Planning and Administering SharePoint 2016

Microsoft 20339-2 - Advanced Technologies of Microsoft SharePoint 2016

Course Title— Category: Server

Microsoft 20341 - Core Solutions of Microsoft Exchange Server 2013

Microsoft 20342 - Advanced Solutions of Microsoft Exchange Server 2013

Microsoft 20345-1 - Administering Microsoft Exchange Server 2016

Microsoft 20345-2 - Designing and Deploying Microsoft Exchange Server 2016

Microsoft 20409 - Server Virtualization with Windows Server Hyper-V and System Center

Microsoft 20410 - Installing and Configuring Windows Server 2012

Microsoft 20411 - Administering Windows Server 2012

Microsoft 20412 - Configuring Advanced Windows Server 2012 Services

Microsoft 20413 - Designing and Implementing a Server Infrastructure

Microsoft 20414 - Implementing an Advanced Server Infrastructure

Microsoft 20488 - Developing Microsoft® SharePoint® Server 2013 Core Solutions

Microsoft 20489 - Developing Microsoft SharePoint Server 2013 Advanced Solutions

Microsoft 20703-1 - Administering System Center Configuration Manager

Microsoft 20703-2 - Integrating MDM and Cloud Services with System Center Configuration Manager

Microsoft 20740 - Installation, Storage and Compute with Windows Server 2016

Microsoft 20741 - Networking with Windows Server 2016

Microsoft 20742 - Identity with Windows Server 2016

03

Tailor-made Learning Services

Course Title— Category: Server

Microsoft 20743 - Upgrading Your Skills to MCSA: Windows Server 2016

Microsoft 20744 - Securing Windows Server 2016

Microsoft 20745 - Implementing a Software-Defined DataCenter

Microsoft 40409 - Deploying Voice Workloads for Skype for Business Online and Server

Microsoft 55021 - Configuring and Administering Hyper-V in Windows Server 2012

Microsoft 55033 - SharePoint 2013 Site Collection and Site Administration

Microsoft 55035 - Microsoft SharePoint Server 2013 for the Site Owner/Power User

Microsoft 55157 - SharePoint 2016 Business Intelligence

Microsoft 55202 - PowerShell 5.0 and Desired State Configuration

Microsoft 55217 - SharePoint 2016 Power User

Microsoft 55234 - SharePoint 2016 Site Collections and Site Owner Administration

Course Title— Category: Desktop

Microsoft 10982 - Supporting and Troubleshooting Windows 10

Microsoft 20695 - Deploying Windows Desktops and Enterprise Applications

Microsoft 20697-1 - Implementing and Managing Windows 10

Microsoft 20697-2 - Deploying and Managing Windows 10 Using Enterprise Services

Microsoft 20698 - Installing and Configuring Windows 10

03

Course Title— Category: Applications
Microsoft Office 365: Microsoft Applications (Excel, Access, Outlook, PowerPoint, One Drive) - Different levels
Microsoft 10997 - Office 365 Administration and Troubleshooting
Microsoft 20347 - Enabling & Managing Office 365
Microsoft 80539 - Microsoft Dynamics CRM 2013 Installation and Deployment
Microsoft 80542 - Microsoft Dynamics CRM 2013 Customization and Configuration
Microsoft Office 365 - Collaborative Tools
Microsoft Office 365 - Skype for Business
Microsoft Office 365 SharePoint for End Users
Microsoft Office 365 SharePoint for Site Owner

Course Title— Category: Database
Microsoft 10977 - Upgrading Your SQL Server Skills to Microsoft SQL Server 2014
Microsoft 10985 - Introduction to SQL Databases
Microsoft 10986 - Updating Your Skills to SQL Server 2016
Microsoft 10987 - Performance Tuning and Optimizing SQL Databases
Microsoft 10990 - Analyzing Data with SQL Server Reporting Services
Microsoft 10998 - Updating Your Skills to SQL Server 2017
Microsoft 20461 - Querying Microsoft SQL Server®
Microsoft 20462 - Administering Microsoft® SQL Server® Databases
Microsoft 20463 - Implementing a Data Warehouse with Microsoft SQL Server® (SSIS)
Microsoft 20464 - Developing Microsoft® SQL Server 2014® Databases
Microsoft 20465 Designing a Data Solution with Microsoft® SQL Server® 2014
Microsoft 20466 - Implementing Data Models and Reports with SQL Server 2014 (SSRS)
Microsoft 20467 - Designing Business Intelligence Solutions with Microsoft SQL Server 2014
Microsoft 20761 - Querying Data with Transact-SQL
Microsoft 20762 - Developing SQL Databases
Microsoft 20764 - Administering a SQL Database Infrastructure
Microsoft 20765 - Provisioning SQL Databases

03

Tailor-made Learning Services

Course Title— Category: Database

Microsoft 20767 - Implementing a SQL Data Warehouse

Microsoft 20768 - Developing SQL Data Models

Microsoft 20773 - Analyzing Big Data with Microsoft R

Microsoft 20775 - Performing Data Engineering on Microsoft HD Insight

Microsoft 20778 - Analyzing Data with Power BI

Microsoft 20779 - Analyzing Data with Excel

Microsoft 40364 - Database Fundamentals

Course Title— Category: Developer

Microsoft 10978 - Introduction to Azure for Developers

Microsoft 20483 - Programming in C#

Microsoft 20485 - Advanced Windows Store App Development Using C#

Microsoft 20532 - Developing Microsoft Azure Solutions

Microsoft 40390 - Microsoft Azure for AWS Experts

Microsoft 55247 - Designing and Implementing Cloud Data Platform Solutions

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Learning Consultancy

Learning Delivery

Shared Learning

Tailor-made Learning

Training Officer as a Service

E-Learning Solutions

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